# **GARRETT COUCH**

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## **SUMMARY**

Determined and creative problem solver with a background in hospitality and operations management, now transitioning into software development. Leveraging strong curiosity, resilience, and problem-solving skills to design and build customercentered solutions. Passionate about collaboration, community engagement, and turning bold ambitions into reality.

#### **SKILLS**

Java | Spring Framework | RESTful APIs | HTML | CSS | JavaScript | React | Next.js | Vue.js | Node.js | JDBC | SQL | PostgreSQL | Unit Testing (JUnit) | Agile | CI/CD | npm | Maven | Git | GitHub | pgAdmin | Postman | IntelliJ | VS Code

#### TECHNICAL EXPERIENCE

#### **Black Palm Bakery**

- Developed a static website for the launch of The Black Palm Bakery
- Utilized the Vue.js framework for dynamic functionality and VitePress for static site generation
- Optimized the website for **performance** and **SEO**, ensuring a seamless user experience and a strong online presence
- Focused on key features like **responsive design** and **fast load times** tailored for bakery customers

## **Recipe Management Application**

- Designed and developed a single-page CRUD web application for streamlined recipe management
- Built a robust API and back end using Java, Spring Boot, and PostgreSQL for efficient data handling and storage
- Developed the **user interface** with **Vue.js** to ensure a responsive and user-friendly experience
- Enabled seamless recipe creation, retrieval, updating, and deletion through intuitive UI design

## PROFESSIONAL EXPERIENCE

### **A. Blair Enterprises** | Louisville, Kentucky

Aug '24 - Present

**Project Manager** 

- **Guided the development** of 10+ software features by defining requirements, creating documentation, and facilitating effective communication between developers and executives
- Authored 5 SOPs and training documents for 2 major clients, delivering live IT support to ensure smooth operations
- Produced 3 weekly reports with actionable insights derived from data collected through the software, aiding strategic decision-making
- **Directed dispatch operations** for 1,000+ trucks weekly, while also providing IT support to an office of 10 employees

#### **Sunergos Coffee** | Louisville, Kentucky

May '21 - May '24

Mobile Operations Manager

- Managed 20+ concurrent client relationships while successfully acquiring new clients, enhancing business growth and client retention
- Developed cost structures and pricing tools, optimizing operations for sustainability and repeatability
- Implemented an inventory management system to track 1,000+ units, ensuring accurate and efficient stock control
- Created profit and loss tracking tools, providing greater financial visibility and driving a 10% increase in profit margins

## **EDUCATION**

# **Tech Elevator** | National Live Remote

Mar '24 - Oct '24

Full-Stack Java Developer

A full-stack coding bootcamp to learn how to develop dynamic web-based software systems using the Java programming language and platform with 800+ hours of lecture and application.